Zonal

iOrder Platform - 2.21.0

Released Date: Production 23 February 2021

Status: Released to Production

For detailed information on iOrder Platform 2.21.0 release please view a section below.

New Features Summary

The main bulk of this release iOrder Platform 2.21 consists of the foundations to support customers who want run ordering venues from more than one Aztec sales area. Whilst the features are not available to be used in this release, some UI elements have been released in advance.

We have also added some internal features that improves our application to support our customers when they return from restrictions. Whilst we haven't called these out specifically, we are making sure we are ready for our predicted increase in use of the platform.

User Information Changes

Availability Profiles will include the selection of a Sales Area. Upon migration, all Sales Areas within a site are default selected to be included in the availability profile.

However, only one Sales Area will be enabled so only one Sales Area would be returned back to any clients integrated with the platform.

There will be no change in behaviour of the API calls at this stage.

As part of the friendly name feature, we are building on the Friendly Name feature. You can assign friendly names to Tables which will be returned in the getTables API call.
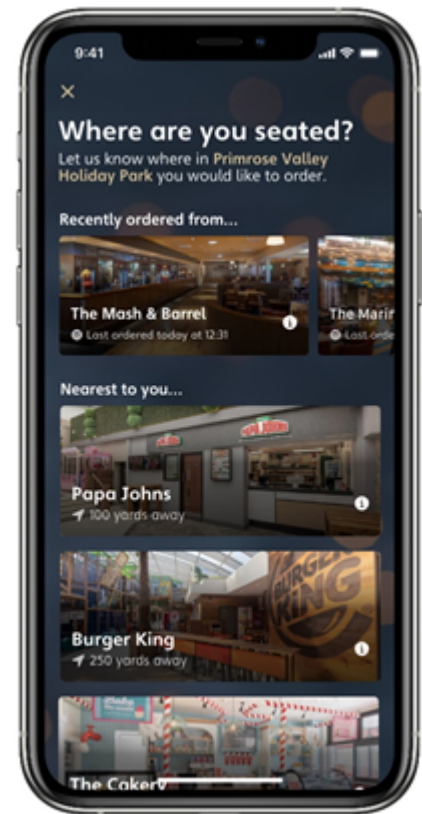
Zonal

iOrder Platform - 2.22.0

📅 **Release Date: Production 30 March 2021**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.22.0 release please view a section below.

New Features Summary

Multiple Sales Areas - Zonal ID IORDER-425

Multiple Sales Areas

The ability to utilise the Aztec features that having more than one Sales Area can support, such as different themes, prices, promotions and in iOrder this will equate to different menus and availability. Both the App and Web Ordering Clients will make use of these features once delivered in the platform. Other integrations will be able to make use of more than one Sales Area once the API document has been released.

Support for Customers who use Multiple Sales Areas in Aztec

This feature closes a feature gap between iOrder with Aztec where an Aztec Site may be split up with multiple sales areas. Particular use cases include:

- Prices of products differ across sales areas (e.g. restaurant vs bar vs night club)

- Menu items are different across sales areas (Dark kitchens, Bar vs restaurant, vs room service)

- Availability of ordering is different across sales areas

- Ordering channels are different, e.g. click and collect vs, order and pay

This feature will allow each sales area to be a specific selection within the following modules:

- Ordering mode selection (Click and Collect, Order and Pay, Delivery)

- Availability of a menu to be per sales area or available for the whole sites

- Sales area Tables – what tables are available for a guest to select when selecting a sales area. (e.g Table numbers 1-99 are in the Bar, and Table numbers 100-200 are in the Restaurant)

- Menus generated per Sales Area

    - Prices of each product are respected depending on the Sales Area selection

    - Availability of each product is reviewed against the products present on the theme in the Sales Area

    - Stock levels per Sales Area.

- Sales Area consumer facing information can be set in iOrder (Friendly name/ description/ location)

Friendly Names to Support Operations

We understand in larger venues or in sites which are of mixed use, the term 'Table' is often assigned to other locations, e.g. Bowling Alleys, Hotel Rooms, Meeting Rooms. Operationally Aztec Table numbers are assigned to these areas.

This enhancement will allow you to define a friendly name to an Aztec Table Number so that the guest will see a more pertinent name for the location of the Aztec Table. Note, Aztec and other integrated systems would still show the Aztec Table Number. We will allow the user to upload a list of table numbers and friendly names, and also associate the table number with a group of tables. These groups of tables will be assigned a sales area so that you're able to choose which tables are shown to a guest when they select a sales area.

Concept Design

These screens are customisable showing the venues (as separate Sales Areas) located within a single Aztec Site. The titles, and supporting text will be customisable.
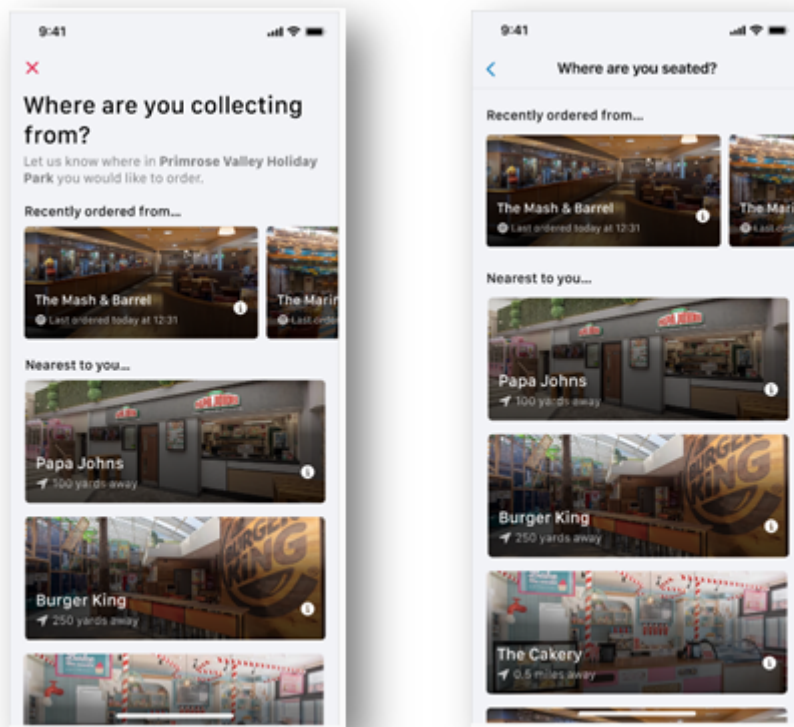
One Time Password

Please watch out for further bulletins and communications on this change.

This feature will enable our customers who use the White Label App, or Web Ordering to be authenticated using a One Time Password, which will either be sent by SMS or Email to the user's account.

The platform release will enable this feature to be switched on once the integrated clients have been updated to support this feature.

Zonal intend to make this a mandatory change and a grace period will be provided to allow our integrations and partners to update their clients to support this feature.

Stock & Price Priority Queue - Zonal ID IORDER-494

We understand that updating of stock and prices from Aztec can take some time to come through to the menu displayed on our integrations. This feature will allow a customer to define the priority in which changes to the Menu are picked up. We expect customer to want to prioritise Stock and Price changes over and above Administrative Menu Changes.

Duplicate Order Check - Zonal ID IORDER-595

We will release two features that enable integrations to make use of a check for duplicate orders. Duplicate orders can occur due to Aztec receiving an order but the client is informed that the order was unsuccessful. This happens infrequently and the majority of times, orders are placed correctly.

To reduce the impact of duplicate orders in the kitchen, and reduce the amount of times users of the apps/ clients come across this, we will introduce changes to our platform and in turn White Labelled products to

1. Check for a recent order and ask the user to confirm they wish to place another order in a 'short time space'.

2. Lock a customer's account on their email address supplied if an order is still in progress with Aztec.

Both of these will require an update to the Clients integrated to our platform.

Our White Labelled App and Web ordering products will be updated after this release, please see their release bulletins for details. We will automatically enable this feature for each of our customer's integrations if they are using our White Labelled Products.

For those customers with their own integrations, details of the updated API will be released on successful release of iOrder Platform 2.22.

Zonal

iOrder Platform - 2.23.0

Release Date: Staging 27 April 2021 | Production 4 May 2021

Status: Released to Production

For detailed information on iOrder Platform 2.23.0 release please view a section below.

New Features Summary

Improvements to Availability Group and Site Selection - Zonal ID

Improvements have been made to the performance of availability, there will be 2 visual differences in this section that have improved the speed of selecting groups or sites and sales areas.

Configure Menu - Removal - Zonal ID 427893

The step to "Configure Menu Data" has been removed, and instead made all products available to be chosen from the Build Menu screen. This removes a redundant step.

Searching for Groups within Availability - Zonal ID

You will now be able to search, select all and deselect all for groups when speeding up the management of the platform.

Searching for Availability Profiles when Assigning Availability to a Menu - Zonal ID

In this release we are adding in a filter box for availability profiles, this means you will be able to find the profiles you are looking for quicker.

Sales Areas Support in Mobile Ordering Manager - Zonal ID 423809

Mobile ordering manager now supports the ability to switch on / off ordering for sales areas.

One-Time Password Functionality - Zonal ID 421202

Zonal places a huge emphasis on the Security of our solutions. Guided through our in-house Zonal Security team (ZSec) Zonal recognise that Security defence is an ever-moving feat and as such are continually assessing our Security posture and ways to improve.

In this release we introduce One-Time Password (OTP) feature, which will improve the logon process with additional verification step.

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iOrder Platform - 2.24.0

📅 **Release Date: Staging 8 June 2021 | Production 15 June 2021**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.24.0 release please view a section below.

New Features Summary

Overview

This release has primarily focussed on making improvements to the User Interface in the build your menu process, allowing configuration of the 'Delivery to Location' order mode by creating the ability to create sales area specific time slots and capacity configuration and the use of delayed ordering fields and some improvements to menu generation have been implemented.

Configure Menu Removal

We know that the process of building a menu involves multiple steps this is something we have had a lot of feedback from our customers about. So as part of this release we have focussed on improving the Build Menu journey by removing the 'Configure Menu Data' step.

Building a menu will now be performed in 1 screen to make it easier and quicker to create menus in iOrder. Once a menu is created, from the menu overview screen you will go into "Build your menu", in here you will have the ability to create groups for your menu and be able to add any products from your whole estate.

- Groups can now be created on the main screen in "Build Your Menu" removing the need to define these in other areas of the platform.

- You can now search for products across your estate by name, entity code, category and sub-category, this means you only have to add these to a menu once.

- Products still need to be configured to be added to a menu, although you will be warned which products are not configured and you can launch a new tab to do so. Once changes are saved you can reload the products and add them straight to your menu.

Adding the Ability to Differ Time Slots and Capacity for Site and Sales Areas

To help support the 'Delivery to Location' feature we have added the ability to create sales area specific time slots and capacity configuration in Site Manager. This will allow you to differ the capacity and time slots configuration between sales areas.

You will be able to choose at which level time slots and capacity must be configured: site level or sales area level. To access this feature go to Site Manager > Select Brand > Meta for selected site > Ordering tab.

Using Delayed Ordering Fields to Capture Order Information

To further support 'Delivery to Location' we have added the ability to configure one or two Delayed Ordering fields, that can be used to capture additional information required to process the Order.

- You can use these to capture two types of information; Location for order delivery or additional guest details like telephone number or email address. Location information will be presented before the guest selects from the menu and additional information will be presented at the basket.

- This can be set per 'Order Mode' e.g. Click & Collect or Delivery to Location.

- You are also able to decide whether to show these fields to guests in the App or hide them and populate them from the guests registration details held in the system.

> **Please note, that if you currently use Delayed Ordering fields to convey some data to Aztec, your configuration will be saved as a "Default" profile in the platform. You can find it in App manager and edit this in the way that suits you best.**

Zonal

iOrder Platform - 2.25.0

Release Date: Staging 23 June 2021 | Production 29 June 2021

Status: Released to Production

For detailed information on iOrder Platform 2.25.0 release please view a section below.

New Features Summary

Publish Deliveroo Menu - Zonal ID iOrder-451

⚠️ **This feature is not complete – we expect this to be complete in 2.26.0**

A new screen is available to those with permissions to publish a menu to Deliveroo. This feature will enable a menu to be selected to be published, 1 per site in Deliveroo.

This feature is subject to additional terms and conditions, please contact your Zonal Account Representative for further information

Delivery to Location API Changes - Zonal ID iOrder-281

This feature has added additional information to the API reponses to support the App feature, 'Delivery to Location'. The majority of the setup was released in iOrder 2.24.0

Bugs & Issues Resolved

Zonal ID	Description
452791	API > makeBraintreePayment throws validation error 999 for Pay and Order order mode on

Zonal ID	Description
	API 2.0
459243	Null parameters causing issues sending to Graylog
457282	iOrder API > getMenus > If a site is partially associated with a site group, getMenus does not return menus for configured sales areas

Zonal

iOrder Platform - 2.25.1

Release Date: Staging 9 November 2021 | Production 16 November 2021

Status: In Production

For detailed information on iOrder Platform 2.25.1 release please view a section below.

New Features Summary

Enable One Time Password for Customers Using Single Sign On

After the initial release of One Time Password (OTP) functionality there was no support for customers utilising single sign on (SSO) solutions. The OTP feature has been extended to support these sign on methods.

Two Factor Authentication (2FA) is becoming more and more prevalent to help prevent unauthorised access to online accounts. It adds an extra layer of security when logging in. Instead of only entering a password, there is a second challenge, normally a one time code. This makes it harder for attackers to gain access because knowing the password alone is not enough to successfully login.

Please speak to your Zonal representative about turning on one time password for your estate. Once enabled in the iOrder Platform, every time the customer logs into their account with their email address and password, they will be prompted to enter a 6 digit numerical code, which will be sent to them via email or SMS. The email delivery channel is available free of charge although please speak to your Zonal representative regarding costs for SMS.

Please see the recap below of how to configure OTP messaging in the platform.

Configuring your OTP message

One-time Password

One-time Password Email Address

noreply@zonal.co.uk

This sets the "From" email address which is received by customers obtaining one-time password.

One-time Password Email Subject

$BrandName$ Verification Code

This is the subject of the email with one-time password sent to the Guest's original email address.

One-time Password Email

Your $BrandName$ verification code: $password$

This is the HTML content of the email with one-time password sent to the Guest's original email address.

One-time Password SMS Address

Zonal Code

This sets the "From" SMS address which is received by customers obtaining one-time password.

One-time Password SMS

Your $BrandName$ verification code: $password$

This is the plain text content of the SMS with one-time password sent to the Guest's original telephone number.

Navigate to **App Manager>Security Settings** and you will be able to set the email address and subject line that guests will see when they are emailed their OTP. You can also customise the body of the email in the editor.

If you have opted for the SMS delivery method, you can also configure the message content and SMS address here.

> ⚠️ **If you turn OTP on without configuring the messaging all guests will receive the default content e.g. the sender email address will be "noreply@zonal.co.uk"**

Bugs & Issues Resolved

Zonal ID	Description
214101	Platform > Fix broken query in getAllergiesNew(): fixes page error occurring within Recipe Card Manager
216127	Availability - Site Numbers are missing on Listing: fixes the fact that site numbers are missing on the Availability Listing but present on other pages which use the same or similar functionality such as Site Groups.
175063	iOrder DB Stored Procedure > Data Retention > Error is Stopping the Process
221264	iOrder Platform > Add an identifier to the product groups menu to aid automation

iOrder Platform - 2.25.2

📅 **Release Date: Staging 25 November 2021 | Production 30 November 2021**

📤 **Status: In Production**

For detailed information on iOrder Platform 2.25.2 release please view a section below.

New Features Summary

This release did not include any features. Please see the bug fixes below.

Bugs & Issues Resolved

Zonal ID	Description
243718	API > Create Order Scripts Don't Defend Against Empty Till Responses
255265	iOrder Platform > App Manager > Figure is rounded up when discounts amount field is set as a decimal integer
259427	Fix for the authSSO when sent as x-www-form-urlencoded

iOrder Platform - 2.26.0

Release Date: Staging 22 December 2021 | Production 11 January 2022

Status: Released to Production

For detailed information on iOrder Platform 2.26.0 release please view a section below.

New Features Summary

.CSV Upload of Site Groups

As part of this release we have added the ability to upload site groups via a *.CSV* file. This functionality should allow customers with larger estates to define large groups of sites more easily than selecting in the user interface as they do currently. You can find the upload functionality in *Site Manager>Configure Groups* where a new button 'Create New Group from CSV' has been added to the page.
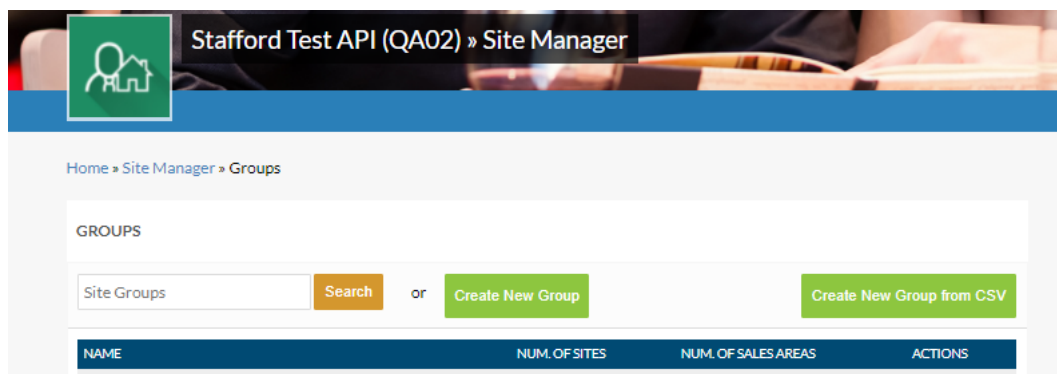
As part of this release it is not possible to define the sales areas which should be added to the group. If a site is included in the upload, all sales areas will be included. you can edit the sales areas associated with the group via the interface within the *Edit Group* option. This will feature will be extended in a future release.

Zonal

Changes to support Publishing Menus to a Third Party

We have delivered some changes to support Publishing Menus to a Third Party e.g. Deliveroo from the platform. All of this functionality is hidden for now and, where customers already publish menu's to third parties via the iOrder Gateway, this does not change the existing process. This will be officially rolled out in the New Year, look out for a more focused product bulletin on this which will detail the functionality and the steps you need to take to start using the feature.

> **This feature will be subject to additional terms and conditions, please contact your Zonal Account Representative for further information.**

Population of Site Meta Data in the Estate Sync

As part of this release we have updated the Estate Sync to populate Site Meta data with default values so that these sites show in the platform right away. For some time this issue has been requiring manual intervention to populate this data which can have long lead times and slows up the process of setting up estates for online ordering through iOrder. Once the estate sync has completed, all sites should now be visible for the Customer or Set Up Team to start configuring products and building menus right away.

Bugs & Issues Resolved

Zonal ID	Description
16853	Menu Gen > EPOS name with only numeric characters is not cast as a string within the menu cache file: This was resulting in GetMenuPages API error response. This now returns the correct response.
156747	iOrderPlatform > Menu Manager > If a duplicated menu name is above 60 characters the menu copy fails: There is now validation to prevent the this scenario arising.
15405	iOrder Platform > Support Manager > API Credentials > Associated Brands Not Being Updated With New Selected Brand: Post creation of API accounts, when you attempt to change to another brand, the sites now update for the new brand.
150711	iOrder Platform > Menu Manager > Group name size must be limited in UI to match max DB field size

Zonal ID	Description
73906	iOrder Platform > Support Manager > Menu Sync > Reload button does not report success or failure
158100	Menu Manager > Availability > Deselecting Sales Area from All sites leaves the group still mentioned in brackets
77219	iOrder Platform > Support Manager > OOS > Chrome > Page modals can be hidden and inaccessible behind other page elements
154423	iOrderPlatform > If a menu name or internal name is above 50 characters it does not save, we report save successful: an error is now presented if the name is above 50 characters.
14638	iOrder Platform > Menu Manager > Internal error when pressing cancel on the menu information page
73606	iOrder Platform > Menu Manager > Prev/Next buttons always appear inactive
120985	iOrder Platform > Support Manager > Site Setup > Clearing a Site Search does not work as expected
149344	iOrder Platform > Menu Manager > Availability > Non-existent Availability Profiles should redirect to the Availability page.
77127	iOrder Platform > Support Manager > OOS> Affected menus modal should specify if sales area has no menus
15402	iOrder API > getMenus > If a site is partially associated with a site group, getMenus does not return menus for configured sales areas
73934	iOrder Platform > Support Manager > Menu Sync > Bottom of page (including reload button) not visible
85500	iOrder Platform > Support Manager > Sync Process > Estate view is obscured
86162	iOrder Platform > Support Manager > OOS > Column name is left empty on the table
85501	iOrder Platform > Support Manager > Site Configuration > UI does not explicitly convey there are no sites for a brand
86164	iOrder Platform > Support Manager > OOS > Affected Menus link displays duplicate menus
120966	iOrder Platform > Support Manager > Site Setup > Helpful message needs to display if no sites can be setup OR no sites meet search criteria

Zonal ID	Description
16979	API Credentials > Save message incorrect if all brands are selected
74902	iOrder Platform > Support Manager > MoM user screen - Sites don't respect custom brand mapping
76963	iOrder Platform > Support Manager > OOS > View OOS Items does not display error if connection cannot be made
128143	Support Manager > Menu Sync > Last Updated field to have local time conversion
128781	iOrder Platform > Support Manager > Api Credentials 'Edit' breadcrumb to be removed
280994	iOrder Platform > Support Manager > API Credentials cannot be saved with sites selected
289591	Support Manager > API Credentials > API credentials are being saved against brands unique identifiers rather than id's

Zonal

iOrder Platform - 2.27.0

Release Date: Staging 19 January 2022 | Production 2 February 2022

Status: Released to Production

For detailed information on iOrder Platform 2.27.0 release please view a section below.

Note: the aforementioned point release of 2.27.1 has been subsumed into the 2.27.0 release.

New Features Summary

Features to support our new Payment Platform

This release of iOrder platform doesn't see any front end changes, or user / guest facing updates. Our platform has been upgraded to support our new Payment Platform as part of the Aztec 2 project. In it, we are supporting Worldpay e-commerce, however, this project is not complete. Watch out for information in the future regarding this platform.

Support Deletion of User Accounts

This release adds a new method in order for an app to request a user account is marked for deletion.

This follows Apple's requirement to have a user deletion option within an iOS app which they have started to mandate for new app releases from 1 June 2022.

There will be a subsequent White Labelled App release that will support this feature along the same time lines, further information will be issued in app releases.

This release will add a 'User deleted' flag to the User Extract so existing consumers of the extracts will determine if a guest has requested their app user data to be deleted.

Customers will have until June 2022 to understand how they react to these deletions. Zonal's current position, subject to Legal review, will be to perform a soft delete and request permission from our customer base to perform the requested deletion that the User has requested.

Bugs & Issues Resolved

Zonal ID	Description
15296	Menu Publish Queue lock not removed in some cases

Zonal

iOrder Platform - 2.28.0

Release Date: Staging 08 February 2022 | Production 22 February 2022

Status: Released to Production

For detailed information on iOrder Platform 2.28.0 release please view a section below.

New Features Summary

Features to support Posting Payments to Hotel Rooms in Property Management Systems

This release of iOrder platform contains base features that will support the ability for those using the iOrder Platform API to post the payment of a basket to that of a Hotel Room on a connected Property Management System in Aztec and iZone POS Integration Engine. It doesn't take payment as such but adds the full balance from the iOrder Account to the Hotel Room.

Only the full amount of each basket can be paid to the room, no part payment will be accepted.

The remaining features are expected to be released in a subsequent release, currently forecast to be iOrder Platform 2.29.0 in March.

Our White Labelled App and Web Ordering Products will build this capability into their solution once the API has been deployed.

Request a daily file of your registered users

We're making it easier to access user data - we have a flat file that can be generated daily with a view of all registered users. We only create this file if requested. The file is sent to a nominated secure file transfer area for your collection. The data includes the following fields, and are only populated if the App or integrated solution requests these on registration.

- Registered Date
- Email address

- Title

- First Name

- Last Name

- Date of Birth

- Postcode

  Deleted Flag

Bugs & Issues Resolved - none in this release

Zonal ID	Description

Zonal

iOrder Platform - 2.29.0

📅 **Release Date: Staging 15 March 2022 | Production 29 March 2022**

📤 **Status: Released to Staging**

For detailed information on iOrder Platform 2.29.0 release please view a section below.

New Features Summary

Features to support Posting Payments to Hotel Rooms in Property Management Systems

This release of iOrder platform contains all the features needed to support the ability for those using the iOrder Platform API to post the payment of a basket to that of a Hotel Room on a connected Property Management System in Aztec and iZone POS Integration Engine. It doesn't take payment as such but adds the full balance from the iOrder Account to the Hotel Room.

Only the full amount of each basket can be paid to the room, no part payment will be accepted. Please read the specific Charge to Room product bulletin here.

Our White Labelled App and Web Ordering Products will build this capability into their solution once the API has been deployed.

Bugs & Issues Resolved

Zonal ID	Description
304960	iOrder Platform > Api Credentials > Missing record in API applications table when all brand option is selected (related to issue below)
316210	API > postLoginEmail > Fails if API credentials being used have a default brand of 'All Brands' - users should now be able to login where default brand is set to 'All Brands'

Zonal

iOrder Platform - 2.30.0

📅 **Release Date: Staging 12 April 2022 | Production 26 April 2022**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.30.0 release please view a section below.

New Features Summary

Features to support iZone Gift Card Redemptions via iOrder

This release of iOrder platform contains all the features needed to support the redemption of iZone Gift Cards through iOrder API's. Our White Labelled App and Web Ordering Products will build this capability into their solution once the API has been deployed.

Prerequisites

- iZone Gift Cards configured in Loyalty for your estate. These must have PIN's to be redeemed through iOrder API.

- Aztec CLM integration with iZone configured at HO/Site.

What's supported in this phase

- The ability to configure the Gift Card integration and map to CLM account ID & Payment method to those set up in Aztec.

- We are only supporting Gift Card's with PIN's configured against them in Loyalty.

- Support for multiple gift cards being added to a basket by signed in or guest users. The basket can be part paid by gift card and the rest paid via bank card or the full order could be paid for by gift card(s)

- The guest can choose to use only some of their gift card balance to pay for the basket.

- New endpoint *'verifyGiftCard'* to verify a gift card number & PIN combination and generate a GUID on successful verification. We also validate whether the gift card can be used at the site or not.

- To mitigate the risk of the verify endpoint being used maliciously we are implementing a phased lockout mechanism. This means after a set period of failed gift card number/PIN validations the requestor is locked out for a period of time. This time period increases with subsequent failures to verify.

- New endpoint to debit a gift card using the GUID and add redemption to the basket. Multiple Gift cards redemptions can be added to a basket.

- New endpoint to credit a gift card when the guest removes from the basket.

- Ability to pay remainder via MakeBraintreePayment and send order to till. Can be used for all order modes.

- Changes to *'getMyOrders*' to present gift card payment lines in order history.

- Changes to the confirmation email to include gift card payment lines.

- Background process to credit back redemptions that haven't been used as part of an order.

What's not supported in this phase

- Verify/Credit/Debit for multiple gift cards in one request.

- Support for paying for a gift card and a charging to a hotel room at the same time.

- Support for FSA Payments/Pay my Bill and paying using a gift card at the same time.

- Storing gift cards against a user account.

- Non-iZone gift card redemptions.

- Buying a gift card through the platform

> **API documentation available on request. Step by step user guide here.**

Bugs & Issues Resolved

Zonal ID	Description
340048	API > placePaidOrderV2 >Endpoint does not update the relevant users 'date_last_activity' value

iOrder Platform - 2.31.0

Release Date: Staging 31 May 2022 | Production 14 June 2022

Status: In Staging

For detailed information on iOrder Platform 2.31.0 release please view a section below.

New Features Summary

Support for user account deletion in WLA

This release of iOrder platform is focussed on the features to support Zonal's customers manage user account deletion in the platform. This feature will be feature flagged until the WLA delivers the ability for users to request account deletion through their app. To read the full account deletion product bulletin, click here.

Feature Summary

- New endpoint to allow clients to support guest instigated account deletion. (Delivered in Q1 2022)

- The wording presented to guests as part of deletion journey will be customisable in the platform. This should be used to set expectations with guests about what will happen next and what will be deleted and when.

- When a guest successfully requests the deletion they will not be able to log in using those user credentials. iOrder will flag the user account for deletion but not carry out the deletion at that point. A user would be able to re-register with new credentials or using the same credentials.

- Within the platform, operators will be able to turn on a report which will run at a customisable frequency, and will detail all users which have requested deletion since the report last ran. This will be available in the platform to download in .csv format. These reports will be cleaned up after 30 days.

- Operators will also be able to set the time period (no more than 30 days) at which the users personal data is removed from the database after a deletion request is received.

- After the set time period has passed, iOrder will automatically remove the personal data from the user records.

- iOrder will not carry out deletion of personal data on other Zonal products.

- iOrder users who have a Loyalty account will not have their Loyalty account deleted so this could still be used in site.

Other deliverables

In this release the team have also been working to improve on previous implementations of the charge to room and iZone gift card redemption features. These features will be supported in WLA soon, please look out for a joint WLA & iOrder product demo regarding these shortly.

Further Changes

Bugs & Issues Resolved

Zonal ID	Description
354194	Improvement > If thumbnail does not exist, the brand uses the svg generator to avoid broken images in brand selector
353303	iOrder Platform > Disable the news feed
338807	API > makeBraintreePayment v2.1 > -209 error detail is not accurate for 0 baskets
352577	MOM > user permission 3 'setAppOrderingAvailability' is not respected.
345964	iOrder Platform > App Manager > Remove whitespace around duration label

Zonal

iOrder Platform - 2.32.0

📅 **Release Date: Staging 15 June 2022 | Production 28 June 2022**

⬆️ **Status: Released to Production**

For detailed information on iOrder Platform 2.32.0 release please view a section below.

New Features Summary

Ability to store calorie values against product portions

This release of iOrder platform is focussed on creating the ability for customers to configure calorie values against product portions. This will help customers meet legislative requirements around showing calorie values on digital menus in a more meaningful way. Until now the only way to meet these requirements has been to add these values into product descriptions fields within the platform or to the products display record. These values, if configured against a products portion, will be returned in iOrder's GetMenuPages API response. These values will then be presented in the WLA/WLWO front end in a future release. To read new calories set up guide, click here.

Feature Summary

- Ability to store a calorie value against product portions.

- Persistence of existing calorie vales saved against the product display record. This is to help with backwards compatibility when users could be on versions of an App.

- Ability to navigate to and update product portions from the existing choice product configurations screen.

- Ability to download all product portions and descriptions to a .CSV for all, or a subset of, product categories/subcategories.

- The .CSV can then be updated with calorie values and portion descriptions. and uploaded via the platform. Menus which contain these products will need to be re-saved before these values are returned in iOrder API responses.

Zonal

> **Note: The ability to download and upload portion calorie information will be released to staging a week into the two week staging window as regression testing is still being completed.**

Ability to update custom sign up fields within Single Customer View (SCV)

Until this release, there has been a gap within the platform where custom sign up fields that are captured at user sign up or when a user changes their registration details these are not saved in SCV. This means that for example where customers are capturing a guests favourite pub at sign up and reporting on this information via extracts from SCV, these fields are not populated and the information is lost.

Once this release is complete, any custom fields captured at sign up will now be shared with SCV so that they can be reported on via existing SCV extracts.

Further Changes

Bugs & Issues Resolved

Zonal ID	Description

Zonal

iOrder Platform - 2.32.1

📅 **Release Date: Staging 6 July 2022 | Production 7 July 2022**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.32.1 release please view a section below.

New Features Summary

Ability to Download Product Portions & Bulk Update Calorie Values

This follow up release to iOrder 2.32.0 focussed on allowing customers to bulk update calorie values. Performance issues with the upload were noted as part of the testing of the previous release. These changes are being made to allow customers to overcome these performance issues. This feature will help update multiple product portions at once which will be useful during seasonal menu changes and whilst customers are initially setting up menus. The calorie values, if configured against a products portion, will be returned in iOrder's GetMenuPages API response. To read the calories set up guide, click [here](#).

Feature Summary

- Ability to download all product portions and descriptions to a .CSV for all, or a subset of, product categories & subcategories.

- The .CSV can then be updated with calorie values and portion descriptions. and then be uploaded via the platform. Menus which contain these products will need to be re-saved before these values are returned in iOrder API responses.

📖 **The number of product portions that can be updated via the .CSV upload will be limited to 5000 rows. To remove the need for manual manipulation of downloaded files iOrder will split any download of product portions into multiple files each including 5000 rows and include in a single .ZIP file. These will then need to be uploaded one at a time once changes have been made to each file.**

Further Changes

Bugs & Issues Resolved

Zonal ID	Description

Zonal

iOrder Platform - 2.33.0

Release Date: Staging 12 July 2022 | Production 26 July 2022

Status: Released to Production

For detailed information on iOrder Platform 2.33.0 release please view a section below.

New Features Summary

Improvements to Mobile Ordering Manager Interactions Report

As part of this release we have increased the scope of the Interaction report from Mobile Ordering Manager (MOM). The interactions report provides insight into which users interacted with MOM and when they did it. An example of an interaction could be where a user turns mobile ordering on/off at site. The report is generated on a Monday and until now has only included the interactions that happened over the weekend prior (Fri-Sun).

We have increased the scope of this to include the whole previous weeks interactions. This will be available for testing in staging as of the 12th of July and the new interaction detail will be present in reports generated from 26th of July onwards. This will allow customers to gain a fuller picture of how their staff on site are controlling their mobile ordering capabilities.

ColdFusion to Lucee API migration

Throughout this release the team have been working on migrating our API codebase from ColdFusion to Lucee. There will be no changes made as part of this release but look out for a communication soon regarding when the switch over will occur and what we would suggest customers regression test before changes are made in production..

Feature Summary

Further Changes

Bugs & Issues Resolved

Zonal ID	Description
359595	API > checkBasket > Charge to room> checkBasket fails when hotel payment method not configured
359619	iOrder Platform > The link to the terms and conditions/privacy policy is broken

Zonal

iOrder Platform - 2.34.0

📅 **Release Date: Staging 14 September 2022 | Production 27 September 2022**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.34.0 release please view a section below.

New Features Summary

Enhanced Upsell Groups

In this release we have been focussing on the existing upsell group functionality within the platform. Currently, upsell groups can only contain one product. The upsell product is returned in the getmenupages endpoint response allowing clients of the API to present this product as an upsell to guests during their ordering journey. We have now extended this feature to allow multiple products to be offered and offer more flexibility on how the group will behave.

What is included in this phase

- The ability to create Upsell groups containing multiple products.

- The ability to define a friendly name, description and how many selections a guest can make from the group.

- Upsell group products can now be configured to be *added as a child* in the basket and on dispense checks on site.

- Support for May/Must Stock functionality for upsell group products.

- The ability to duplicate an existing upsell group.

- The ability to re-save affected menus after making a change to an existing upsell group.

- The ability to bulk add/remove an upsell group to/from all products in a menu group.

- The ability to preview enhanced upsell groups in menu preview.

- API changes to return new upsell group detail; getmenupages, checkbasket, getmyorders

- Email template changes for upsell groups which have been linked to the parent product.

Zonal

What is not included in this phase

⚠️ **API will not support upsell groups where the upsell product is 'added as a child' to the menu product. This will be resolved in an interim release shortly. New upsell groups of this type can still be created although should not be added to live menus as the API does not support these in the basket.**

Benefits

- This will allow customers to offer greater choice of products to guests as an upsell, driving up spend per head on site.

- For customers with large Aztec data sets and a requirement for different product choice structures across products shared across their estate, linking the upsell group product to the parent product can provide the flexibility of a choice without the need for duplication of product data in Aztec. This allows the upsell group product to be offered as another choice in the ordering journey.

- This feature is particularly useful for customers currently using links in menus to create a bespoke customer ordering journey which is out of line with their aztec product structure. Now the upsell groups can support these use cases and allow customers to create a bespoke ordering flow on top of the existing aztec product model.

📖 **Please click here for an upsell group set up guide**

Further Changes

Bugs & Issues Resolved

Zonal ID	Description
323340	API > checkBasket (WLWO) > Duplicate multi use basket additions are applied to a guest users basket if basket additions applied are already applied to at least 2 logged in users
383409	iOrder Platform > User Permissions > Layout and concertina behaviour are incorrect.
377565	API > Loyalty card numbers return as integers across multiple endpoints
373607	API > makeBraintreePayment > make basketId mandatory

Zonal ID	Description
375628	Estate Sync > Sync can error with "Struct cannot be used as an array" in a specific circumstance
359575	MGP > Process Build Menu > Menus that contain null values fail to generate
374417	API > makeBraintreePayment > handle table being null or empty string

Zonal

iOrder Platform - 2.34.2

📅 **Release Date: Staging 1 November 2022 | Production 9 November 2022**

⬆️ **Status: Released to Production**

For detailed information on iOrder Platform 2.34.2 release please view a section below.

New Features Summary

Enhanced Upsell Groups: API Changes

In the last iOrder release we focussed improvingon the existing upsell group functionality within the platform. Previously, upsell groups could only contain one product. The upsell product is returned in the getmenupages endpoint response allowing clients of the API to present this product as an upsell to guests during their ordering journey. We have now extended this feature to allow multiple products to be offered and offer more flexibility on how the group will behave.

This release has been focussed on allowing the new upsell group functionalty to be supported in iOrder's *Checkbasket* endpoint and some user experience improvements to the way we add products to an upsell group. Below is a reminder of the new upsell group functionality.

What is supported

- The ability to create Upsell groups containing multiple products.

- The ability to define a friendly name, description and how many selections a guest can make from the group.

- Upsell group products can now be configured to be *added as a child* in the basket and on dispense checks on site.

- Support for May/Must Stock functionality for upsell group products.

- The ability to duplicate an existing upsell group.

- The ability to re-save affected menus after making a change to an existing upsell group.

- The ability to bulk add/remove an upsell group to/from all products in a menu group.

- The ability to preview enhanced upsell groups in menu preview.

- API changes to return new upsell group detail; getmenupages, checkbasket, getmyorders

- Email template changes for upsell groups which have been linked to the parent product.

Benefits

- This will allow customers to offer greater choice of products to guests as an upsell, driving up spend per head on site.

- For customers with large Aztec data sets and a requirement for different product choice structures across products shared across their estate, linking the upsell group product to the parent product can provide the flexibility of a choice without the need for duplication of product data in Aztec. This allows the upsell group product to be offered as another choice in the ordering journey.

- This feature is particularly useful for customers currently using links in menus to create a bespoke customer ordering journey which is out of line with their aztec product structure. Now the upsell groups can support these use cases and allow customers to create a bespoke ordering flow on top of the existing aztec product model.

> **Please click here for an upsell group set up guide**

Further Changes

Bugs & Issues Resolved

Zonal ID	Description
383048	iOrder Platform > Menu Manager > Action button behaviour in menu
383349	iOrder Platform > Menu Manager > Configure product modal header do not change displayed friendly name when changing display records
381623	iOrder Platform > Menu Manager > Save all button is not required when the upsell is attached only to one menu
383218	API > getMenuPages > choice groups missing for an upsell item (when the upsell group contains 2 products with choices)
384497	iOrder Platform > Menu Manager > Upsell groups > Menu resave error messages are misaligned

Zonal ID	Description
384617	iOrder Platform > Product Manager > Unless specified, newly saved product meta records have a calories value of 0
385725	API > checkBasket > displayRecordId not being returned for some choices in a complicated basket with ANDed upsells

Zonal

iOrder Platform - 2.34.3

Release Date: Staging 10 November 2022 | Production 15 November 2022

Status: Released to Production

For detailed information on iOrder Platform 2.34.3 release please view a section below.

New Features Summary

This release has been focussed on resolving bugs and feature gaps regarding 3DS challenges in both Pay My Bill and Order and Pay payments made via Braintree, changing the way we encrypt Braintree credentials and creating the ability to capture when a registered user last opened their White Labelled App (WLA).

Recording a registered users Last App Open

Going forward whenever a registered user opens their App iOrder will record the date and time that this happened. As part of this release we have not added this to iOrders daily user extract but plan to do so in the near future.

This information will be able to be added to any existing customer data extracts delivered via ZBS if this request is arranged with the ZBS team.

Benefits

- This will allow Zonal and it's customers to start to understand how often guests are engaging with the App.

- Until this point we only recorded a guests activity in the App if they signed in, made a payment or updated their details. We also know that guests tend to stay signed in for long period of time.

- By capturing this new field we will now be able to understand the engagement levels of guests which stay signed in and don't go on to take action within the App.

Support 3DS challenge in Pay My Bill

We have improved the security around our Pay My Bill solution by implementing the 3DS challenge on this payment method.

Further Changes

Bugs & Issues Resolved

Zonal ID	Description
338428	API > makeBraintreePayment > 3DS > It's possible to bypass 3DS checks when paying and vaulting a card

Zonal

iOrder Platform - 2.35.0

📅   **Release Date: Staging 17 January 2023 | Production 31 January 2022**

📦   **Status: Released to Production**

For detailed information on iOrder Platform 2.35.0 release please view a section below.

New Features Summary

Controlling Visibility Of Wait Times at Site and Sales Area Level - IORDER-919

Currently if a user has configured the wait time style key to either 'Top' or 'Bottom' a default wait time (20 mins) will be presented to guests when ordering online via the WLA (White Labelled App). This value is returned through out the journey.

This default value can be altered at Brand level within App Manager>Wait times and can also be set at an individual site level by creating a site override.

Once configured these are the values that will be returned in the guest journey unless the Site Manager inputs a new value in MOM (Mobile Ordering Manager). This allows the Site Manager themselves to set the expectations with the guest regarding wait times. This value is reset every morning back to the default value held within the platform.

Until now the iOrder wait times feature has not included the ability for the iOrder user to control which sites and sales areas show the wait times value in the guest journey the feature is either on or off for every site in the brand. This causes issues for customers who would like to trial this functionality at a subset of sites where supporting business processes need to be bedded in.

💡   **If you would like to start using MOM (Mobile Ordering Manager) to give site managers the ability to set wait times a service request can be submitted to create user accounts for this application.**

> **To take advantage of this new functionality an upgrade to the January release of the WLA will be necessary.**

Turning Wait Times On/Off For a Brand

Navigate to App Manager select the brand and then >Configure>Wait Times.

Here you can see the default wait time value for the brand and whether or not it is turned on or off

Selecting EDIT this will allow you to change the brand level settings.

Given that there are no overrides created as outlined in the next section. This enabled toggle will control whether or not wait times are being shown in the app for this brand. The wait time dropdown will control which default value will be shown, given that the Site Manager hasn't overridden this in Mobile Ordering Manager. This is the time which MOM will default back to each day.

Turning Wait Times On/Off for a Subset of Sites / Sales Areas

If you would like to set specific rules for a subset of sites and sales areas this is achieved by clicking 'Add New Override'.

Here you can provide an internal name for the override, choose whether wait times are enabled or not, set the default wait time and define which sites & sales areas are included in the override. This can be achieved by selecting a pre existing Site Group or by selecting sites/sales areas individually.

This new override will take priority over the brand level settings. Any guest ordering in a site/sales area included in the override will either see the wait times or not depending on the enabled flag. The MOM value entered by the site manager will show if it has been entered.

> **Where a user is attempting to create an override which includes sites/sales areas which are already included in an another override, they will be warned before saving that the creation of the new rule will remove the conflicting sites/sales areas from the existing rule.**

Controlling where in the App the wait times will be shown

The 'Wait Time Styles' Tab contains the existing style key which controls how the wait times are presented in the ordering journey. This is still set at brand level as it is now. We have moved this style key from the styles section of App Manager so this can be configured in the same place as other wait times configuration.

Support for Adding & Removing Aztec Service Charges in iOrder Baskets - IORDER-607

In this release we have created the ability to set up service charge rules in the platform. These can be applied by iOrder to baskets when the conditions of the service charge rule are met. This will allow a % service charge rule set up in Aztec to be visible in the basket response and included in the order total, confirmation email and previous order responses.

The WLA and WLWO will add support for this functionality in due course please see those roadmaps for more info on timescales.

See the full Service Charge user set up guide here.

Transfer of Site Reference Data to Voucher Manager - IORDER-923

This feature enables the sharing of a Site Reference between iOrder and Voucher Manager. When an order is made using a voucher iOrder will now pass the site reference to Voucher Manager. Voucher Manager can then use this information to enrich customer MI extracts so the location of voucher redemptions can be more easily understood.

Ability to configure Delivery To Location journey phrasing - IORDER-961

As part of the initial delivery of the Delivery to Location feature the phrasing shown in the WLA was unable to be configured in the iOrder platform. We have now introduced the ability to carry out this configuration within App Manager> App Theme.

New fields have been added to the 'Ordering' section of the App Theme Config

At Table Subtitle	Let us know where in $siteName$ you woul
The preferred subtitle phrase for the sales area selector when using either Order & Pay or Pay my Bill.	
Click & Collect Headline	Where are you collecting from?
The preferred headline phrase for the sales area selector when using Click & Collect.	
Click & Collect Subtitle	Let us know where in $siteName$ you woul
The preferred subtitle phrase for the sales area selector when using Click & Collect.	
Delivery To Location Headline	Where would you like to order from?
The preferred headline phrase for the sales area selector when using Delivery to Location.	
Delivery To Location Subtitle	Let us know where in $siteName$ you woul
The preferred headline phrase for the sales area selector when using Delivery to Location.	

ADDITIONAL INFORMATION

Headline	Where can we find you?
The preferred headline phrase for the additional information screen when using Delivery to Location.	
Subtitle	Let us know where we need to deliver your
The preferred subtitle phrase for the additional information screen when using Delivery to Location.	
Supporting Text	
Optional supporting text for the additional information screen when using Delivery to Location.	

Also new fields have been added to the 'Basket' section of the App them Config

Zonal

Basket

Confirm Order Button Text	Confirm Order
Use Live Basket	No
Forfeit Amount Phrase	The value of the voucher(s) exceeds the valu

DELIVERY TO LOCATION

Delivery Time Phrase	Delivery Time

The preferred phrase for delivery time when viewing a basket whilst using Delivery to Location.

Order Information Phrase	Order Information

The preferred phrase for order information option when viewing a basket whilst using Delivery to Location.

Below is a list of the new fields and a description of how they relate to the app journey:

Field Name	Description
Ordering> Sales Area Selector	
Delivery To Location Headline	This is the headline phrase for the sales area selector page when a guest is ordering using the Delivery to location order mode. The default value is "Where would you like to order from?"
Delivery To Location Sub-title	This is the subtitle phrase for the sales area selector page when a guest is ordering using the Delivery to location order mode. The default value is "Let us know where in $siteName$ you would like to order." This is used to ask the guest which sales area they would like to order for delivery from. In a holiday park for example this could be multiple aztec sales areas providing food or drink to guests each with a different menu offering.
Additional Information> Headline	This is the headline phrase for the additional info page when a guest is ordering using the Delivery to location order mode. The default value is "Where can we find you?" In the holiday park example this could say "Where in the park can we find you?"
Additional Information> Subtitle	This is the subtitle phrase for the additional info page when a guest is ordering using the Delivery to location order mode. The default value is "Let us know where we need to deliver your order to." In the holiday park example this could say "Let us know where in the park we need to deliver your order to."

Field Name	Description
Additional Information> Supporting Text	This is the subtitle phrase for the additional info page when a guest is ordering using the Delivery to location order mode. There is no default value although if configured this will be displayed below the Subtitle in the guest journey.
Basket >Delivery To Location	
Delivery Time Phrase	This is the phrase used in the basket screen when referring to the delivery time that has been selected by the guest. The default value is "Delivery Time"
Order Information Phrase	This is the phrase used in the basket screen when referring to the additional information that has been entered by the guest. The default value is "Order Information"

Introduction of warning messages when deleting display records - IORDER-926

At the moment if an iOrder user deletes a display record on either a product or choice product which is currently being used on a live menu this causes issues generating the menu and leads to issues showing these products on digital menus. This leads to high amount of support calls into Zonal and investigation to identify the route cause of the issue. There is no way the user would know they were about to 'break' a menu.

This new feature aims to mitigate this issue partly by warning the user and blocking deletion until the product has been removed from a live menu. When the user attempts to delete the display record the following message will be shown:
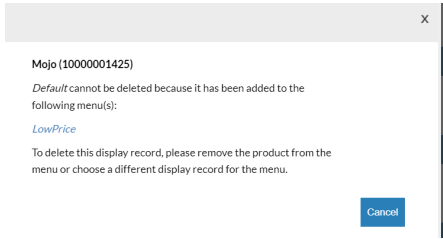
The message will include links to all menus which the display record is being used on. Before deletion is possible the user will need to change the display record being used for this product on the menu or remove the product from the menu all together.

Further Changes

Bugs & Issues Resolved

Zonal

Zonal ID	Description
403030	iOrderPlatform > Menu Manager > Upsell Groups > When product have multiple display records and only first do not have friendly name, this product is displayed as not configured when searched
388671	iOrder Platform > Menu Manager > Upsell Groups > Error message is displayed multiple times when clicked duplicate button multiple times
353490	iOrder Platform > Menu Manager > Availability > Start Date Validation Is Not Applied In Some Scenarios
388396	Restrict First Name/Last Name max field length in WLWO/WLA sign up/edit sign up config.
378387	API > makeAccountPayment > Completed Orders do not get logged in the DB
392686	iOrder Platform > Menu Manager > Upsell Groups > For consistency, Upsell Name should be displayed instead of UPSELL GROUP
388670	iOrder Platform > Menu Manager > Upsell Groups > No products found is displayed when searching a valid product having multiple empty spaces before and after product
383033	iOrder Platform > Menu Manager > Upsell Groups > Other Upsell items are not highlighted red upon saving when there are more than one unconfigured products (missing friendly name)
381621	iOrder Platform > Menu Manager > Upsell Groups > If a user saves an upsell group while on the 'assign products' tab the page reloads on the 'details' tab
392802	[Usability] Menu Manager > Upsell Groups> Can't add a product lower in a large upsell group without dragging to correct place first
353135	iOrder Platform > Menu Manager > Build Menu > If a product associated to a menu as an upsell has it's display record removed attempting to save that menu will cause an internal server error
376031	API > searchOpenAccounts > error code is empty for a request with "siteId" missing
376030	API > searchOpenAccounts > no error code shown when the "customerName" is too long
376035	API > searchOpenAccounts > error code is empty for a request with an unrecognised "salesAreaId"
376034	API > searchOpenAccounts > error code is empty for a request with an unrecognised "siteId"
376027	API > searchOpenAccounts > no error code shown when the "table" is invalid

Zonal ID	Description
398675	iOrder Platform > Menu Manager > Unable to regenerate menu on the JDW specific environment
385076	iOrder Platform > Menu Manager > Upsell Groups > When a product related choice groups friendly name is missing, the product is NOT greyed out on search resultand NOT highlighted red on upsell items.
395351	API > getAccount > portion name does not default back to EPOS name when a portion friendly name is not assigned in iOrder
401903	iOrder API > Lucee > MBP > 256 Error
379318	iOrder Platform > Menu Manager > Upsell Groups > Missing validation for 'related choices' in product
400191	iOrder API > PMB is not sending the iorder_house_number custom field
385071	iOrder Platform > Menu Manager > Upsell Groups > Upsell items with missing friendly names are not highlighted red and no error message for missing friendly name is displayed

iOrder Platform - 2.35.2

📅 **Release Date: Staging 13 February 2023 | Production 14 February 2023**

⬆️ **Status: To be released into Production**

For detailed information on iOrder Platform 2.35.2 release please view a section below.

Bugs & Issues Resolved

Zonal ID	Description
410114	Improvement: Update datatype of query in getNestedChoicesByEntityCode

iOrder Platform - 2.36.0

📅 **Release Date: Staging 14 February 2023 | Production 28 February 2023**

📦 **Status: Released to Production**

For detailed information on iOrder Platform 2.36.0 release please view a section below.

New Features Summary

Allowing Management of Braintree Credentials in the iOrder Platform

Braintree credentials are currently stored in the iOrder platform database and are used to initiate card transactions where customers use Braintree as their payment provider. Until now the only way to add and update these has been for these to be manually added to the iOrder database. This is usually carried out by the Prod Ops or Development team.

In this release we have added a new module to Support Manager which will allow support teams to carry out these updates on behalf of customers shifting the responsibility of this 'left' and reducing 'handoffs' between teams.

Adding/Editing Brand Level Credentials

Once a user has been given permission to the new module *Support Manager>Braintree Credentials*they will be able to update these. The module will have an entry for all brands that exist for the customer estate. Clicking the EDIT button will allow a user to add these for the first time and also update any existing credentials.

Where a customer only needs one set of Braintree credentials for the whole estate these need to be entered for each brand. Customers may want to track their braintree credentials separately between brands so that they can segregate transaction reporting per brand.

MANAGE BRAINTREE CREDENTIALS

Configure Site Level Credentials

BRAND	CONFIGURED	ACTIONS
TXD DEV	Yes	Edit
TXD DEV 2	Yes	Edit

SITE	CONFIGURED	ACTIONS
No Site Overrides Configured		

If credentials already exist for the brand **** will be visible in each field. These can be overwritten by entering new values and clicking SAVE. It is necessary to enter the Merchant Account ID, Merchant ID, Public Key and Private Key,all fields are mandatory. These should be supplied by the customer as part of the request process.

MANAGE BRAND CREDENTIALS

TXD DEV

Merchant Account ID	********
Merchant ID	********
Public Key	********
Private Key	********

Credentials for this brand already exist. Any changes will overwrite the existing credentials. All fields are required.

Back

Save

When the SAVE button is pressed the platform will validate with Braintree that these credentials are valid which should mitigate the risk of entering false credentials and causing payment failures in live ordering journeys.

Creating Site Specific Braintree Credentials

Sometimes Customers have requirements to track their transactions differently across different sites. This can be achieved by creating a 'Site Override '.

Once all the fields have been entered the sites which should use these credentials can be selected using the Site Selector, by Site Group or individual site selection. Once saved the credentials will again be validated with Braintree and each site will now use those credentials when taking payment via a guests card.

> If a new override is being created which will replace an existing sites braintree credentials this will be flagged to the user before saving. If the user decides to go ahead the new credentials will be saved against the site and the site will be removed from the existing override.

Support Sales Area Level Wait Times in Mobile Ordering Manager

The wait times feature allows a default wait time to be shown in the online ordering journey and if a Site Manager has access to Mobile Ordering Manager (MOM) this allows them to set different expectations with guests placing orders online. If it is a busy period the Site Manager can set a custom wait time value.

In the previous iOrder release we delivered the capability to control the visibility of the wait time in the ordering journey at site/sales area level. Until this release the Site Manager only had the ability to set the MOM wait time at site level.

In this release we have extended this to allow the Site Manager to control this at Sales Area level.

Increase Frequency & Scope of Mobile Ordering Manager Report

The Mobile Ordering Manager (MOM) interactions report currently allows head office staff to review what changes Site Managers have been making in MOM. This allows Head Office to audit the availability of the online ordering channel and make sure negative behaviours like turning online ordering off can be followed up and any issues ironed out. This report only runs on a Monday morning currently and shows the interactions which took place over the weekend.

In conjunction with the new capability for the Site Manager to control the Wait times at sales area level. We have extended the scope of the interactions report to include these sales area level interactions and also increased the frequency to daily allowing Head Office staff to take quicker action if negative behaviours are discovered when reviewing the report.

Ability to Preview Portion Level Calorie Values in Menu Preview

When the support for the new Calorie legislation was delivered last year we did not enhance the menu preview within Menu Manager to include these new calorie values. This gap has now been closed and once calories are configured against a Menu product's portions they will be presented in menu preview in line with how they will show in the White Labelled App.

Ability to Publish iOrder Menus to Deliveroo

Currently there is no ability for customers to push iOrder menu from the platform to Deliveroo this is managed by teams within Zonal projects.

This new feature will allow customers to be moved from the existing process to this new method of pushing menus out to Deliveroo, tracking what has been published and where and validating menu's prior to publishing.

Look out for a demo and full user guide to be added soon.

Further Changes

Bugs & Issues Resolved

Zonal ID	Description
407209	Process menu content > Task cannot handle 'bad' data
397638	iOrder Platform > Hotel Manager > Hotel Association> Refresh button not working as expected

Zonal ID	Description
384086	iOrder Platform > Menu Manager > Upsell Groups > Wrong cursor when hovered 'Delete' button of not configured product in upsell
384150	iOrder Platform > Menu Manager > Upsell Groups > 'Save' and 'Save all' buttons are working even if they are disabled
370956	iOrder Platform > Menu Manager > Availability search gives Internal error
407207	iOrder Platform > Menu Manager > Improve getProducts response time
407601	API > checkBasket > Service charge of 0.00 returned when till doesn't apply any service charge to basket
410826	iOrder Platform > App Manager > Delayed Ordering > Save fails, check if delayed ordering config exists across sites adds extra site id's into the query
410516	API > iOrder Emails > Order Confirmation > Don't send email if email is blank

iOrder Platform - 2.37.0

📅 **Release Date: Staging 21 March 2023 | Production 28 March 2023**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.37.0 release please view a section below.

New Features Summary

Enhanced Basket Additions

Basket Additions is a feature within App Manager which was implemented some time ago in the iOrder platform. Currently this allows our customers to trigger the addition of a product or a discount to be automatically added to a guests digital basket under certain conditions.

Existing Functionality

- a product or discount can be configured to be added to a basket

- it can be added if a basket is requested for a given site or sales area giving control over where in the customers estate this will be applied.

- it can also be added if it is a signed in guests first order e.g. providing a free coffee on their first digital order

New Functionality

- the ability to only apply the basket addition to specific order modes. This will allow customers more granular control over the type of order the basket addition will be triggered.

- the ability to only apply the basket addition to specific Platforms. This will allow customers more granular control over what order sources will have the basket addition applied e.g. orders placed via specific integrators may be out of scope of the rule.

Delivery Or Tray Charge Use Case

We have observed that many of our customers operate a delivery charge model when delivering orders to a hotel room or caravan for example. When ordering with a member of staff, staff members will apply an Aztec product to the account

which adds the charge e.g. Delivery charge, £2.00. Other customers would flex their charging model and price products in a way that covers the additional costs associated with providing a delivery service.

Until now, there was no way of automatically adding a product being used as a charge, to an iOrder basket. Any product basket addition created would have been applied to all basket requests for a given site/sales area.

Now that it is possible to configure by order mode, this use case can be met by setting up the following configuration:

- Create a product in Aztec Product modelling which can be used as a fixed amount charge.

- Once it has been synced to iOrder, create display record with a friendly name.

- Create a new basket addition rule for the sites and sales areas where the charge should be applied and choose Delivery to location order mode.

- Define the Product course as additional charges.

Each delivery to location basket will now have the charge applied automatically to the basket and once ordered will be recorded on the till and visible in the order confirmation email and previous orders screen within WLA.

Ability to Configure App/Web Menu Layout

During the inception of Menu Manager in 2014, the previous design rationale was that customers would create digital representations of their physical menus so there would be a one-to-one relationship between physical and digital menus. Customers would hold the physical menu in one hand and their device in another. 8 years later, customers are finding diverse and creative ways of breaking down their food and drink offering into menus however the way we present menus is very rigid and static.

In the existing layout menus are stacked top to bottom and all images are the same size.
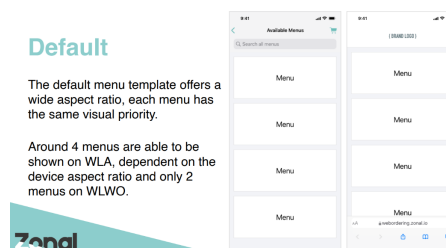

Supported in this release

- configuring two new menu layouts will be possible, *Hero Grid* and *Grid (see examples below)*

- the ability to upload a new square image for a menu in Menu Manager>Menu> Menu Information

- the ability to set up template rules for a site and order mode defining what layout a Guest will see when being presented with the menus available to them.

Hero Grid

The hero grid template provides more visual priority to the first menu, with a wide aspect ratio, whilst also providing more menus with a lower visual priority to be shown.

The goals of this template are:
• To better promote the first menu, which could be a daily special menu (Curry club, deals)
• To increase the number of visible menus without scrolling by approximately 1.5x times.
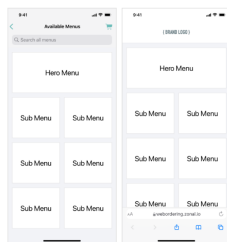
Grid

The grid template provides a better experience when a customer has divided their offering into much smaller menus, all with the same visual priority.

The goal of this template would be to increase the number of visible menus without scrolling by approximately 2x times.
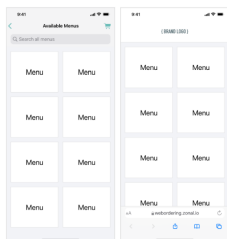
> It will be necessary to upgrade your White Labelled App to the March Release version to see this new layout being applied. Look out for the WLA and Web Ordering Roadmap regarding when this will be supported in those solutions.

Ordering of menus

The order in which each menu will be shown in the layout will continue to be driven from the order in which the menu is defined in Menu Manager>App Menu Order
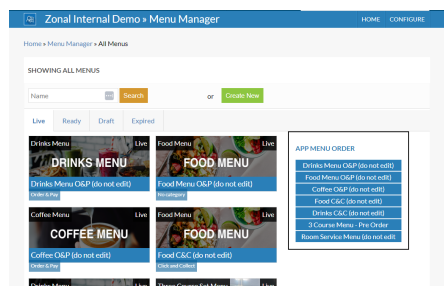
For example:

If the menu is defined at the top of the list and the hero grid is used, then the existing menu image will be the one shown in the ordering journey.

If the menu is defined as lower down the list and the hero grid or grid layout is used, then the smaller grid image will be the one shown in the ordering journey.

Further Changes

Bugs & Issues Resolved

Zonal ID	Description

Zonal

iOrder Platform - 2.38.0

📅 **Release Date: Staging 18 April 2023 | Production 25 April 2023**

📦 **Status: Released to Production**

For detailed information on iOrder Platform 2.38.0 release please view a section below.

New Features Summary

Ability to inform other internal systems of a regenerated menu

To support an initiative which looks to increase the speed at which changes to stock and price information are visible on digital menus, the platform now has the capability to push a notification to the new menu generation solution when a menus content is changed by an iOrder user and the menu has been regenerated. This will kick off the menu generation process in Future State Architecture (FSA) which will in turn make these changes available via the new FSA API endpoint.

Ability to override Aztec prices in Checkbasket

For integrators who want to master their prices outside of Aztec. It is now possible to set the price of a product, portion or choice at the point the basket is requested in the ordering journey. iOrder will respond with the total basket cost and any stock information as it does now but the custom price will be recorded on the Aztec POS when the order is placed.

Configuring an integrator to be able to override prices

There is a new section within the api credentials page in Support Manager called permissions. If the Price override option is ticked this will allow requesters using this api credential to override prices in checkbasket.

📑 **Please see iOrder's API documentation for information on how to build a checkbasket request which includes price overrides.**

Ability to apply open discounts to baskets

For integrators who require more flexibility on the value of discounts which need to be applied to a basket. It is now possible to pass the Aztec ID of an Aztec open discount and either a % or £ amount at the basket request stage of the ordering journey.

This allows integrators to apply different discount values to a basket without the need for customers to create multiple Aztec discounts for multiple use cases.

Configuring an integrator to be able to send open discounts

There is a new section within the api credentials page in Support Manager called permissions. If the open discount option is ticked this will allow requesters using this api credential to pass in open discounts in checkbasket.

> **Please see iOrder's API documentation for information on how to build a checkbasket request which includes open discounts.**

Further Changes

Bugs & Issues Resolved

Zonal ID	Description
320245	iOrder Platform > Product Manager > Keywords: We do not adequately handle keywords >25 chars.
352519	iOrder Platform > Support Manager > Site Configuration > Deleting Sales Areas Leaves Headers On The UI
418145	iOrder Platform > Menu Manager > Menu Templates: Search bar in site selector does not work
405414	iOrder Platform > Support Manager > Manage Users > Refine the Forename validation.
352965	iOrder Platform > Clicking on the "Configure" link navigates to the user to the home (index) page
352538	iOrder Platform > Support Manager > Manage MOM Users > If Validation Fails When Creating User, The Fields Refresh
416916	iOrder Platform > Menu Manager > Saving a menu without banner or grid images causes the "NO IMAGE AVAILABLE" image to disappear

Zonal ID	Description
412709	iOrder Platform > App Manager > App Theme > Carvery message has a tooltip relevant to another field

Zonal

iOrder Platform - 2.38.1

Release Date: Staging 2 May 2023 | Production 3 May 2023

Status: Released to Production

For detailed information on iOrder Platform 2.38.1 release please view a section below.

Bugs & Issues Resolved

Zonal ID	Description
425495	API > getMyOrders > improved performance to prevent database deadlocks

Zonal

iOrder Platform - 2.39.0

📅 **Release Date: Staging 17 May 2023 | Production 30 May 2023**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.39.0 release please view a section below.

New Features Summary

Ability to define spending constraints for order modes

The ability to set a minimum and maximum spend during an online ordering journey can play an important part when it comes to operations. One example use case is setting a minimum spend on Delivery to Location orders to justify facilitating or delivering the order.

For some time, the iOrder Platform has had the concept of setting a minimum and maximum spend at an estate, brand or site level however with the introduction of different order modes, such as Click & Collect and Delivery to Location, it has become an all or nothing situation or having to set the lowest common denominator across all order modes, which creates operational friction.

This friction has been removed in iOrder Platform 2.39, with the introduction of spending constraints against individual order modes as well as the introduction to provide them at sales area level. This flexibility will now allow for a given sales area operating Delivery to Location to offer a different minimum and/or maximum spend compared to the others, tailoring the constraints to the offering of the both order mode and the sales area.

Any existing spending constraints will be applied to all order modes and applicable sales areas at launch and can then be subsequently re-configured to either adjust or remove as desired.

Ability to enable and disable order modes in Mobile Ordering Manager

Since the very first release of the iOrder Platform, Mobile Ordering Manager has provided operators with the ability to disable ordering at a given site however with the introduction of additional order modes, such as Click & Collect and Delivery to Location; the ability to disable has become an all or nothing situation whereby all orders must be disabled to disable a single order mode.

The only way to disable a single order mode was to contact someone within the business, who had access to Site Manager and ask them remove the order mode. This causes friction and a delay because of the involvement of both site and head office operations.

In iOrder Platform 2.39, this situation has been resolved with the introduction of disabling an order mode for a site or sales area in Mobile Ordering Manager. This will give the flexibility to, for example, disable Click & Collect but continue to operate Order & Pay as usual.

White Label App and Web Ordering Guest Journey

When disabled in Mobile Ordering Manager, the behaviour will be the same as if the order mode had been disabled in Site Manager.

White Label App Journey

- If the site has an order mode disabled, it will not appear as a home screen banner or rear menu item.
- If the sales area has an order mode disabled, it will not appear in the Sales Area Selector for the order mode.

Web Ordering Journey

- If the site has an order mode disabled, it will not appear against the site in the site listings.
- If the sales area has an order mode disabled, it will not appear in the Sales Area Selector for the order mode.

If the guest is already in the process of making an order before the order mode is disabled, the guest will be informed at the point of the basket that the order mode they are using is currently disabled. The error messages have been

designed to give the guest the most accurate indication that only the order mode they are using is disabled, and not all order modes.

- When a site's order mode is disabled, the following error message will be returned: *"Unfortunately, <order mode friendly name> is currently unavailable at <Site name>. Please try again later. (Z2401)"*

- When a sales area's order mode is disabled, the following error message will be returned: *"Unfortunately, <order mode friendly name> is currently unavailable at <Sales area name> in <Site name>. Please try again later. (Z2401)"*

Reporting & Permissions

Like all other activity in Mobile Ordering Manager, enabling or disabling an order mode is logged against the Mobile Ordering Manager user and is reported on in the daily Mobile Ordering Manager interaction report.

All Mobile Ordering Manager users who have the ability to disable ordering currently will have the ability to disable order modes. There are no additional permissions needed for these users.

Ability to configure Gift Card Redemption phrasing for WLA and Web Ordering

iZone Gift Card Redemption was introduced in WLA April 2023 and Web Ordering 1.37. Within the gift card redemption journey, there are a number of configurable phrases to help match the tone of voice or the gift card program's identity to the guest.

In iOrder Platform 2.39, it is now possible to configure the following terminology:

Key	Descriptoin	Default Value
Supports Gift Card Redemption	Determines whether gift card redemption is supported or not.	Off
Card Phrase	The preferred phrase for a gift card in the application.	Gift Card
Call to Action Title	The preferred button title for gift card redemption in the basket.	Add $giftCardPhrase$

Key	Descriptoin	Default Value
Redeem Button Title	The preferred button title for the button on the redeem gift card screen.	Redeem $giftCardPhrase$
Redeem Supporting Text	The preferred supporting text on the redeem gift card screen.	
Redeem Card Image	The preferred image to be used on the redeem gift card screen.	

Bugs & Issues Resolved

Zonal ID	Description

Zonal

iOrder Platform - 2.40.0

Release Date: Staging 13 June 2023 | Production 27 June 2023

Status: Released to Production

For detailed information on iOrder Platform 2.40.0 release please view a section below.

New Features Summary

Ability to differ timeslots & capacity by Order Mode - IORDER-941

In previous versions of iOrder Platform; timeslots and capacity were shared between Click & Collect and Delivery to Location. This can cause some operational compromises as Delivery to Location can incur more logistics than a typical Click & Collect order, resulting in either limited capacity or a need to increase the interval between timeslots.

In iOrder Platform 2.40, this compromise has been removed and it is now possible to individually assign different values for interval, capacity, and buffer.

This means that a site or sales area could accept 5 orders every 15 minutes for Click & Collect, whilst offering 4 orders every 30 minutes. This will provide much more granular controls and allow for each order mode to be maximised to their full potential without compromise.

iOrder Platform API Improvements - IORDER-974/1005

Providing Inclusive Tax Information in getMyOrders API

The getMyOrders API returns the last 7 days of orders for a logged in user or for a combination of email address and device identifier. Historically, this has been used by both White Label App and Web Ordering to show a "My Orders" section, where the guest can see their orders.

In iOrder Platform 2.40, the getMyOrders API has been enhanced in 2 ways:

1. The ability to specify a basketId to return a specific order as opposed to all orders made in the last 7 days for a logged in user or for a combination of email address and device identifier.

2. The ability to return inclusive tax information, such as VAT against an order.

Supporting different API versions at API credential level

In previous versions of the iOrder Platform, each estate needs to be assigned an API level, which controls some of the API functionality available to 3rd party integrators.

In iOrder Platform 2.40, the API level can now be assigned to a specific API credential, meaning that White Label App and Web Ordering can be used in parallel with a 3rd party integrator for a given Estate.

New Order Mode: Kiosk Ordering - IORDER-1028

As part of the iOrder Platform 2.40 release, a new order mode will also be introduced. The new order mode is called "Kiosk Ordering". Kiosk Ordering is identical to Order & Pay in functionality and behaviour and no development work has taken place to introduce this order mode.

It will be introduced to resolve an issue we have where a customer has offers both guest ordering, where guests are using their own devices, as well as a Kiosk solution. 3rd party kiosk providers are using "Order & Pay" as their order mode so there is a bleeding between the 2 in terms of menu availability or sales areas. It also means that customers cannot independently turn off Order & Pay without affecting the kiosks and vice versa.

Like any order mode, it will need to be enabled against the estate before it can be used. Once available, any kiosk/self-checkout device where guests are using a shared device and not their own device should implement "Kiosk Ordering" as its order mode. Order & Pay should be reserved for in-venue guest ordering where the guest is using their own device.

Bugs & Issues Resolved

Zonal ID	Description
426356	Spending Constraints: can violate the min < max rule via the 'Inherit' option

Zonal

iOrder Platform - 2.40.1

📅 **Release Date: Staging 5 July 2023 | Production 11 July 2023**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.40.1 release please view a section below.

New Technical Features Summary

Updating the Braintree Server SDK

The Braintree Server SDK, which is responsible for taking payment has been updated to the latest recommended version. There have been no changes to behaviour or functionality as a result of this update.

Zonal

iOrder Platform - 2.41.0

📅 **Release Date: Staging 11 July 2023 | Production 25 July 2023**

📦 **Status: Released to Production**

For detailed information on iOrder Platform 2.41.0 release please view a section below.

New Features Summary

iOrder Platform API Improvements

Allowing a 3rd party integrator to override an order mode's order destination [iORDER-998]

There are certain 3rd party integrators, especially those who offer delivery aggregation, who require the ability to influence the order destination that is sent to the Aztec, beyond the capabilities that iOrder provides.

Currently there is a 1-to-1 relationship between iOrder's order mode/service and the order destination and this is mapped in Ordering Manager. This meant that all orders that used the Delivery order mode would be sent to Aztec with the same order destination. This created a level of inflexibility where the delivery provider could not be used as an order destination, which can help with providing the right branded packaging and experience to the guest.

As a result, in iOrder Platform 2.41.0, a 3rd party integrator will be able to override the order destination that has been mapped in Ordering Manager in the checkBasket API call.

Things to note

- It is assumed that the 3rd party integrator will be informed of the order destination ID to use as there is no iOrder API endpoint to return the available order destinations and their respective IDs.

- This functionality is not available in White Label App and Web Ordering.

Please see iOrder's API documentation for information on how to build a checkBasket request with an overridden order destination ID.

iOrder One-Time Password Speed Improvements [iOrder-1031]

In this release, there have been some underlying improvements to the process of sending out One-Time Password (OTP) challenge emails in order to improve the overall guest ordering experience.

Bugs & Issues Resolved

Zonal ID	Description
438060	API > getMyOrders > Instruction items are showing an "orderDestinationId" value despite not having one
438054	API > getMyOrders > ANDed upsells are not showing the "orderDestinationId" field
447691	API > registerPN > Excessive CPU usage function relating to the MERGE statement within the endpoint (2.41.1)

Zonal

iOrder Platform - 2.42.0

📅 **Release Date: Staging 15 August 2023 | Production 30 August 2023**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.42.0 release please view a section below.

New Features Summary

Support Multiple Loyalty Programs in iOrder

Currently customers with more than one active loyalty program have to manually consolidate their members into one program in Loyalty. This feature gives customers the possibility to activate multiple associated loyalty programs via iOrder Platform, removing the manual workload and allowing a greater range of guests with loyalty accounts to accrue and use rewards whilst ordering digitally.

The feature was deployed to staging on the 15th of August, but a further update incorporating this change into the iOrder user interface will follow in the near future.

Improved handling for Invalid Table Numbers when placing an order

When table numbers are updated through the Menu Generation process there can be a delay, and as a result guests placing their order during this time could try to place an order for a table that doesn't exist in Aztec. Currently guests would receive a generic error message that will cause confusion and the need for support in the venue. This feature allows us to return a customer-friendly message better explaining the issue and reducing guest confusion. The message will include the table-friendly name if one has been configured.

Bugs & Issues Resolved

Zonal ID	Description
437267	API > getAvailability > -002 error code is missing a - symbol and has 0's trimmed
328935	API > makeBraintreePayment > Specific error messages do not exist in API v2.1

Zonal ID	Description
425225	API > postRegisterUser > Mobile phone with +44 prefix is not sent to loyalty in quotations (as a string)
454815	API > postRegisterUser fails if the relevant brand has no tbl_aztec_estate_izone record (2.42.1)

Zonal

iOrder Platform - 2.43.0

📅 **Release Date: Staging 12 September 2023 | Production 26 September 2023**

⬆️ **Status: Released to Production**

For detailed information on iOrder Platform 2.43.0 release please view a section below.

New Features Summary

Support Manager > Manage sending of order confirmation emails from iOrder

Previously order confirmation emails are always sent for any integrator after an order is successfully placed. This often results in workaround solutions and/or a number of junk mails being sent.

This release has introduced the ability to configure this in Support Manager per API account, allowing users to decide when order confirmations should and should not be sent from iOrder.

Support Manager > Manage MOM user permissions

Previously user permissions for Mobile Ordering Manager are set manually in the database, requiring effort from support and development staff when changes are needed.

This release has introduced the possibility for user permissions to be configured easily via check-boxes added in Support Manager

Bugs & Issues Resolved

Zonal ID	Description
452764	iOrder Platform > Menu Manager > Menu Preview > In 2 specific cases the selection type instruction label is missing

Zonal ID	Description
448299	iOrder Platform > Site Manager > Temporary Site Closure > Unnecessary extra error toast notification when end date does not exist
455075	iOrder Platform > App Manager > Loyalty Integration > Data attribute 'interactable' missing for toggle button on loyalty integration page
455641	MGP > Menu Preview (preview_specific_menu.cfm) > Preview returns massive amounts of unnecessary whitespace
462412	Code appearing in the search field *(2.43.1)*

Zonal

iOrder Platform - 2.44.0

📅 **Release Date: Staging 17 October 2023 | Production 31 October 2023**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.44.0 release please view a section below.

New Features Summary

iOrder API - Support display of service charges in the Pay My Bill API

Previously the information collected by iOrder as part of the Pay My Bill API call did not include any service charge data. As a result, the correct total amounts could be displayed to guests but not the service charges, leading to confusion and the need for support.

The API has now been updated to include the passing of service charge info, meaning that guests have full visibility on how the total has been calculated.

Menu Manager - Consistent terminology of order modes

Previously whilst we set order modes in Ordering Manager and they are named as such, when setting order modes during the menu creation process in Menu Manager, they are named as 'Services'. This has now been updated so we use the terminology of order modes across the platform to reduce the risk of confusion for all iOrder users.

Support Manager - Displaying module permission regardless of estate

The support manager module was removed from most environments as it was being used incorrectly by customers and is now only accessible for uses with an "admin" permissions flag but previously was only visible if allowed at estate level.

This has been updated now so the module is visible for all users with admin permissions.

Bugs & Issues Resolved

Zonal ID	Description
352742	iOrder Platform > Create User > Password field is unpopulated after a user is created and this prevents subsequent creation of a further user.
462150	iOrderPlatform > App Manager > Discounts > Friendly name not appearing and none of the discount details are populated
463614	Product manager > Keywords - Error prevents all keywords from showing
460587	API > makeAccountPayment > 500 error when the account total is zero
462043	iOrderMenuGeneration > Menu preview is broken
459606	API > checkBasket > The response is not suppressing a zero-value service charge, when it is configured in Aztec with 'Apply by Default' enabled
459287	API > makeBraintreePayment > 500 error when a new service charge is added to Aztec with 'Apply by Default' enabled
431041	API > getMyOrders > getMyOrders is missing an "extra" value in a particular case
454235	API > searchOpenAccounts > Accounts searched with table numbers doesn't return the correct accountId
456384	API (Lucee) > getMyOrders > Payment status of 'success' is not returned
456639	API (Lucee) > Style > 'showAllergensButton' and 'showsResetPinOption' are returned as strings
462682	iOrder Platform > Menu Manager > Menus > Blank Menus returns you back to the menu index page
462685	iOrder Platform > Support Manager > Menu Builder > Internal Error is displayed on page load
462624	iOrder Platform > Menu Manager > Menu Layout > Regression Bug > 2 page pagination causes internal error
466751	API > styles - missing structure keys call
465874	REGRESSION BUG > iOrderplatformAPI > postRegisterUser > Date Created field not being populated when creating new iOrder user

Zonal ID	Description
459936	API > debitLoyaltySiteReward > Intermittent unexpected error, when account engine cannot find the site in the iOrder request
463714	iOrderMenuGen > REGRESSION BUG > process_send_message_queue.cfm task is not processing
467066	REGRESSION BUG > Unexpected error when building hyperlinks

iOrder Platform - 2.44.1

📅 **Release Date: Staging 2 November 2023 | Production 8 November 2023**

📤 **Status: Released to Production**

For detailed information on iOrder Platform 2.44.1 release please view a section below.

Bugs & Issues Resolved

Zonal ID	Description
455057	API > Supporting the display of Service Charges in the Pay My Bill API